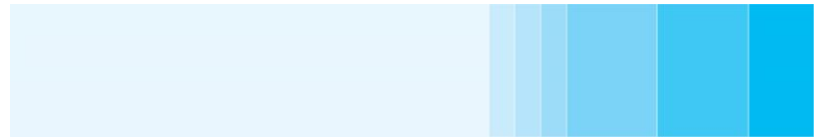




Parsortix® liquid biopsy
Cells for precision medicine

ANGLE



Product Support Engineer

ANGLE is a world-leading liquid biopsy company with offices in Guildford (UK), Toronto (Canada) and Philadelphia (US). ANGLE's proven patent protected liquid biopsy platform products have the potential to be used in cancer diagnostics to enable early, accurate identification of an individual's condition for the prevention, treatment, and monitoring of disease.

With 1 in 2 UK people being diagnosed with cancer in their lifetime*, ANGLE's liquid biopsy technologies have the potential to help clinicians select the most appropriate drugs and therapies for an individual patient. As such, our technologies support the development of Precision Medicine.

In 2021 we opened GCLP compliant clinical laboratories in Guildford (UK) and Philadelphia (USA) to provide "pharma services" for cancer drug trials and, once the labs are accredited, laboratory developed tests (LDTs) for patient management. The pharma services business offers dynamic analysis of patient condition before, during and after the patient receives the drug, assessing both CTCs and CTC clusters recovered from a simple blood test. We are also pursuing an FDA product clearance for the Parsortix system and have submitted a full De Novo submission, which is currently in substantive review with FDA.

*Source: [Cancer - NHS \(www.nhs.uk\)](http://www.nhs.uk)

This is an exciting time at ANGLE and our research and development facilities in Guildford, UK are looking for a Product Support Engineer specialising in providing field support.

You will be a Product Support Engineer who can apply hands-on experience of mechanical, fluidic, pneumatic, electrical, and electronic components.

This important position, will undertake work that requires comprehensive preventive and corrective maintenance and technical support service for the company's circulating cell isolation products in our own facilities (and at customer premises on an exceptional basis).

Principal Accountabilities:

- To contribute on the updating of engineering service instructions/procedures from technical perspective and practice.
- To assist the company's Product & Technology Development Group in maintaining and developing the company's circulating cell isolation products.
- Report to designated line manager but collaborate as instructed with specified project managers in individual projects and activities.
- Carry out designated technical activities, including technical investigation, routine updating and maintenance of cell separation machines in the laboratory (and in the field on an exceptional basis).
- Provide technical support in-house including diagnosing and rectifying causes of instrument failure.
- Utilise the company's customer relationship management (CRM) system to log and respond to technical support queries.
- To work with the product & technology development team and manufacturing team to further improve product functionality, performance, and reliability.
- Maintain and upgrade factory and application acceptance tests.
- Support the company's scientists in laboratory management, including maintaining standard operating procedure records.
- To help on training to colleagues and collaborators on detailed engineering service and maintenance of company's products.
- Adopt a flexible approach to the requirements of the job.
- Undertake additional ad-hoc tasks as required.

Qualifications, Experience, Knowledge and Attributes:

- Technical qualification to HND or Bachelor degree (or equivalent) in Mechanical, Electrical, Electronic, Biomedical engineering.
- Background as a field support engineer or field service engineer (or equivalent job role).
- Hands-on experience with mechanical, fluidic, pneumatic, electrical, and electronic components, preferably in systems of lab bench or desk size.
- It is desirable to have or be familiar with:
 - Biotechnology experience (Medical Devices, Life Sciences, Pharmaceuticals).
 - Training in laboratory environment.
 - Data analysis capabilities.
- Proficient computer skills in Microsoft Office suite (Windows, Word, Excel, Outlook).
- Good organization skills, ensuring deadlines and expectations are meant, with the ability to manage own workload with minimal supervision whilst maintaining flexibility in job role.
- Good written and verbal communication and coordination skills.
- Effective interpersonal and team working skills.
- Commitment and self-motivation to providing outstanding customer service.
- Possess a flexible, can-do approach to the requirements of the job.

- Due to nature of role, the requirement is for Guildford based, office hours and 5 days per week. There may be an exceptional requirement to work at customer premises, which may require occasional overnight stays away from home.

Join our Team

At ANGLE, we foster a dynamic, entrepreneurial approach to translating leading edge translational research into clinical diagnostics. We offer the potential for significant corporate growth and career development. We promote a culture of collaboration and shared excellence while encouraging an open and honest exchange of ideas.

We are always in search of potential employees who share our vision and want to make a difference today. In your submission, please note the position you are interested in, describe your background and what you can bring to our team along with attaching your resume.

As a member of our excellent and fast-growing team you will receive opportunities for development and a competitive benefits package.

Salary estimate - £30,000 per annum

Please let us know if you require disability-related accommodation during the recruitment process so that we can work with you to meet your needs.

Important notice to Employment Businesses/ Agencies

ANGLE does not accept referrals from employment businesses and/or employment agencies in respect of the vacancies posted on this site. All employment businesses/agencies are required to contact our ANGLE recruitment team to obtain prior written authorisation before referring any candidates. In the absence of such written authorisation being obtained any actions undertaken by the employment business/agency shall be deemed to have been performed without the consent or contractual agreement of ANGLE. ANGLE shall therefore not be liable for any fees arising from such actions or any fees arising from any referrals by employment businesses/agencies in respect of the vacancies posted on this site.